

# YOUR JOURNEY, **YOUR WAY**





## ABOUT US

Founded in 1982, Westpoint Transit has established itself as one of the leading and most trustworthy private chartered transport providers in Singapore.

With a long-standing tradition of focusing on reliability, comfort, and safety, we strive to provide a smooth, stress-free experience for every customer from the moment you book with us till the time you arrive at your destination.

With our round-the-clock customer support team and extensive fleet of transport options to cater to bookings of all sizes, Westpoint commits to providing a safe, comfortable ride with highly-trained drivers and responsiveness to assist you with every transportation need.





## OUR SERVICES - AT A GLANCE

### 1 CHARTERED TRANSPORTATION SERVICES

With an expansive fleet of buses and prestige cars, Westpoint is able to provide the ideal chartered transport to cater to your company's needs. Our dedicated team ensures every ride is a seamless blend of safety and luxury, allowing you to sit back, relax, and enjoy the journey in style.

### 2 TRANSPORTATION SOLUTIONS & TECHNOLOGY

Westpoint has always set the benchmark when it comes to championing accountability and innovation. Since 2017, we have launched a series of products and solutions to drive passenger's comfort and convenience, traceability and transparency in performance, as well as value-for-money for you. That's why we've developed our cutting-edge Westpoint mobile application in-house, ensuring both industry-standard security and unparalleled user experience.

With Westpoint's mobile application, you're in the driver's seat of your journey. Track our buses in real-time, stay informed about your travel status, and enjoy complete control and peace of mind throughout your trip. Experience travel like never before with Westpoint's mobile application — where innovation meets reliability for your satisfaction.

### 3 COURIER SERVICES

Each package entrusted to us is handled with the utmost care, reflecting our commitment to reliability and professionalism. Our experienced team of couriers is dedicated to ensuring that your parcels, documents, and goods reach their destination safely and on time.



# TRANSPORTATION MADE EASY: OUR FLEET







## LARGE BUS (45 / 47 / 49-SEATER)

Indulge in the epitome of space and stability on board our fleet of large buses. Spanning up to 11 metres in length, these buses boast spacious seating, and are ideal for large group excursions comprising up to 49 pax.

- **Trusted Brands:** Offering a range of buses helming from renowned Asian and European brands such as King Long, Isuzu, BYD, and Volvo, choose the perfect ride from our fleet of more than 60 buses to suit your journey's needs.
- **Comfortable Seating:** Relax in semi-reclining seats for a refreshed journey. Designed to provide optimal comfort during your journey, ensuring you arrive at your destination feeling refreshed.
- **Ample Storage:** Westpoint provides convenient overhead compartments and luggage storage for all your essentials.
- **Safety First:** We prioritise your safety with regular vehicle maintenance and safety checks, and our experienced drivers ensure a smooth journey.
- **Local and Cross-border Coach Transportation:** For large groups, our services are tailored to provide a comfortable and timely journey, ensuring you reach your destination with ease and peace of mind.
- **Dedicated Team of Experts:** Our dedicated staff is here to assist you from booking to destination, ensuring your group's needs are met at every step. When you choose our services, you're not just booking a ride; you're securing a comfortable, reliable, and enjoyable travel experience for your group.

Sit back, relax, and let us take care of the journey while you focus on creating lasting memories with your fellow travellers.



## MID-SIZED BUS (20 / 23-SEATER)

Combining comfort with nimbleness, our fleet of mid-sized buses are not only able to cater to up to 23 passengers, but can access most narrow roads - giving your passengers the luxury of being picked up and dropped off right at their doorstep.

- **Climate Control:** Efficient air-conditioning ensures a comfortable journey, no matter the weather outside.
- **Comfortable Seating:** Relax in semi-reclining seats for a refreshed journey. Designed to provide optimal comfort during your journey, ensuring you arrive at your destination feeling refreshed.
- **Versatility:** Whether you're planning for a family outing, company event, or tour group, our medium-sized buses allow your passengers the best of both worlds with comfortable seating, climate control options, as well as the stability of a mid-sized bus for a pleasant and enjoyable trip experience.

Your comfort and safety are our top priorities, and we look forward to serving you on your next journey.





## ELECTRIC MID-SIZED BUS (23-SEATER)

Sustainability meets comfort. With zero carbon emissions, the electric bus is the ideal people-mover for companies and individuals who want to reduce their carbon footprint.

- **Low Floor Entry and Exit:** Perfect for quick and convenient boarding and disembarkation of the vehicle.
- **Low Sound Levels:** Featuring a battery-power engine instead of a conventional combustion engine, you and your passengers can relish in a quieter, vibration-free journey.
- **Comfort Seating:** Relax in our soft fabric-clad seats for a journey that is designed to provide optimal comfort, ensuring you arrive at your destination feeling refreshed.
- **Versatility:** Whether you're planning for a family outing, company event, or tour group, our electric mid-sized buses allow your passengers the best of both worlds with comfortable seating, climate control options, as well as the stability of a mid-sized bus for a pleasant and enjoyable trip experience.







## MINIBUS (11 / 13-SEATER)

Travel conveniently and comfortably with a small group of up to 13 passengers as you are swiftly transported from your pick-up point to your desired destination.

- **Efficiency Yet Enjoyable:** Our small buses are perfect for zipping around town safely and with ease.
- **Go Anywhere:** As the most compact option of our fleet, each minibus can bring your passengers to their destination — whether in a housing estate or a sheltered carpark.
- **Value-for-money:** Transport up to 11 adults or 13 children at a lower cost than booking a car.





## ELECTRIC MINIBUS (13-SEATER)

Experience 100% emission-free transportation that's quieter and smoother.

- **Spacious Comfort:** With ample space for up to 13 passengers, you'll find spacious seating arrangements that ensure a comfortable journey for all.
- **Low Sound Levels:** Featuring a battery-power engine instead of a conventional combustion engine, you and your passengers can relish in a quieter, vibration-free journey.
- **Comfortable Seating:** Relax in semi-reclining seats for a refreshed journey. Designed to provide optimal comfort during your journey, ensuring you arrive at your destination feeling refreshed.
- **Versatility:** Whether planning for a family outing, company event, or tour group, our electric minibuses allow our passengers the best of both worlds with comfortable seating and climate control options for a pleasant trip experience.

Whether you're planning a corporate event, a special celebration, or simply want a comfortable and eco-conscious way to explore the city, our emission-free transportation is the perfect choice.





## LIMOUSINE

(SUV, MPV, LUXURY SEDAN CARS)

The ideal way to transport VIPs, loved ones, or for an intimate experience. With a small group of up to 7 pax, our limousine fleet will get the job done while guaranteeing a high level of satisfaction for your passengers.

- **VIP Transportation:** Select from the luxurious range of Toyota MPV models (Toyota Vellfire, Toyota Alphard or Toyota Noah), as well as European SUV and Sedan models from Mercedes-Benz, Audi, and BMW.
- **Customise Your Passenger's Experience:** Be it meet-and-greet services, refreshment amenities, additional luggage carriers, or specific requests that you may have to ensure that your guests are well taken care of, the options available are limited only by your imagination!





# BOOK YOUR TRIP INSTANTLY

## 1 ENTER TRIP DETAILS

Enter your trip details such as name, booking time, number of passengers and pick up / drop-off location. You can make this a 2-way trip too.

## 2 SELECT ANY ADD-ONS

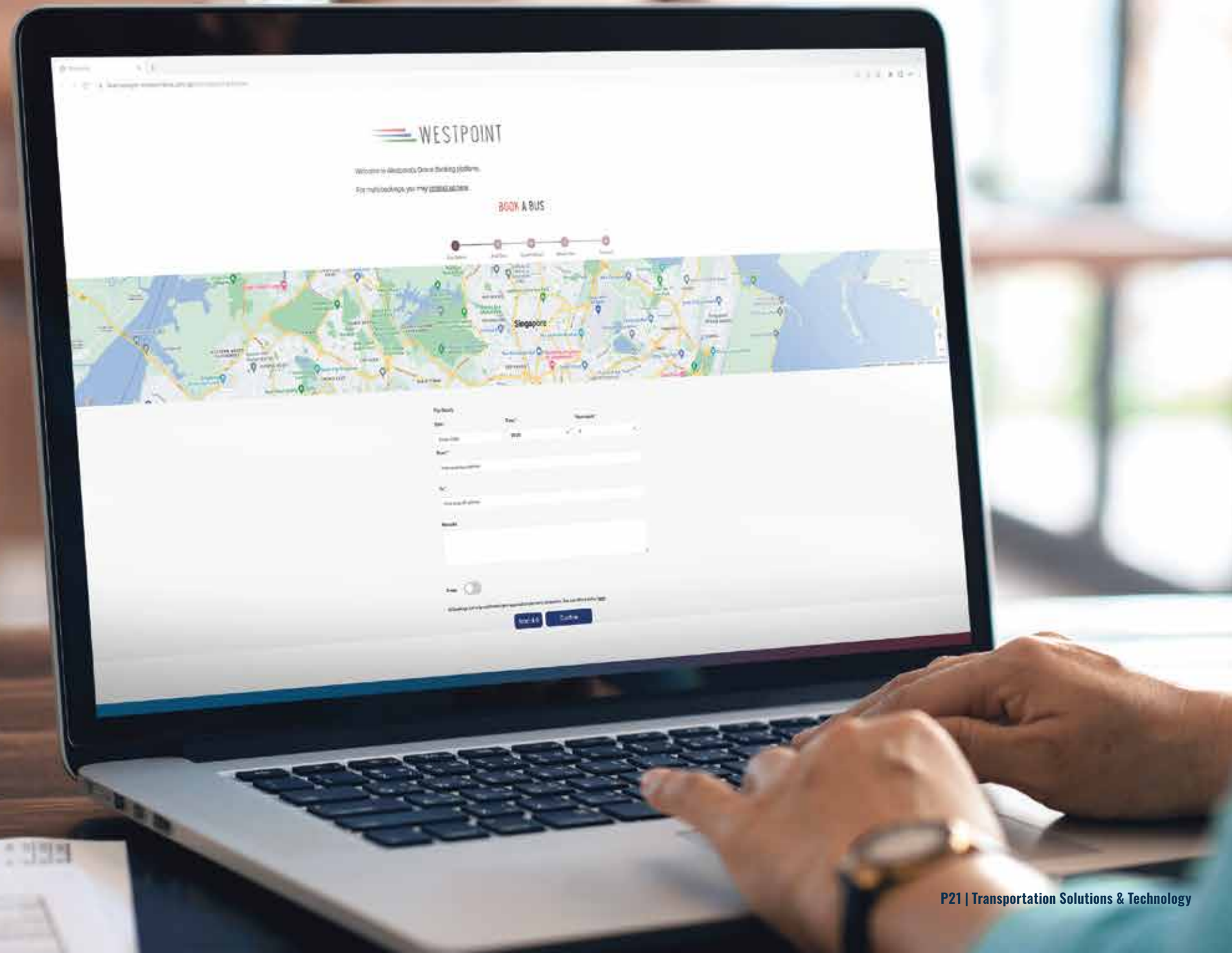
Choose an add-on of your choice, such as luggage truck, water bottles, etc.

## 3 MAKE PAYMENT

Last but not least, fill in your details and make payment.

## ...AND YOU'RE ALL SET!

You're done! Receive a confirmation email from us and you're good to go. Have an enjoyable ride with Westpoint!

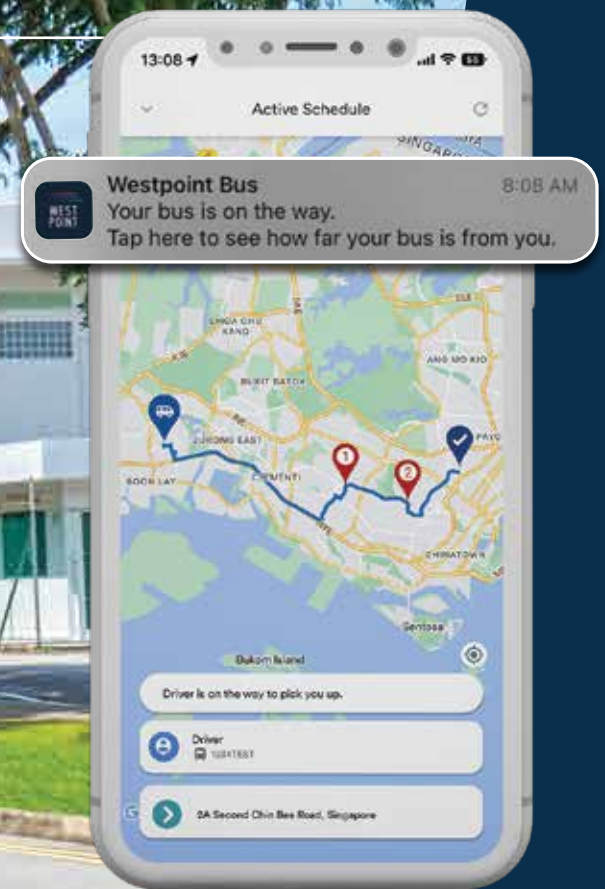




# TRANSPORTATION SOLUTIONS & TECHNOLOGY







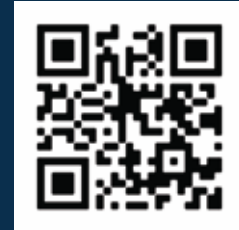
# THE WESTPOINT MOBILE APP

Welcome to Westpoint's Transport Management App, a significant advancement in bus charter services. Developed in-house with industry-standard security, it delivers exceptional convenience and transparency.

With this tool, you can effortlessly track our buses and stay well-informed about your travel progress in real-time, leave feedback, and have complete control, ensuring your journey is comfortable and worry-free. All you need to onboard is your email. Simple.

An app designed by our people, for the people.

DOWNLOAD OUR MOBILE APPLICATION BROCHURE

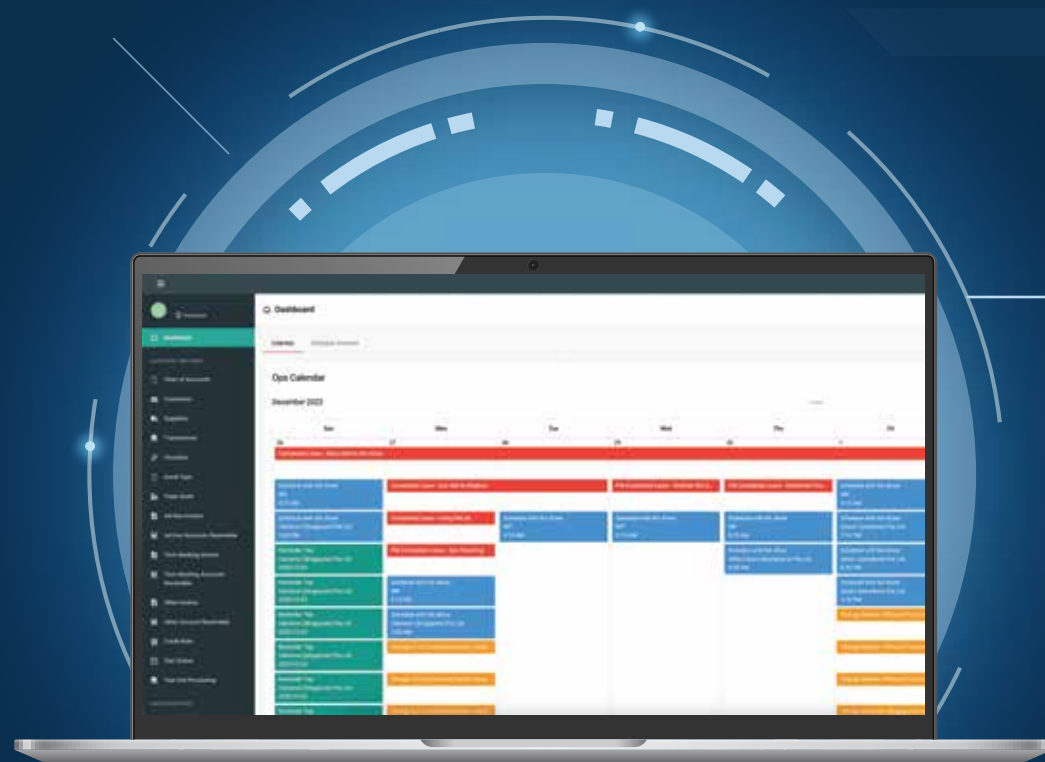




# A.T.O.M.S.

## ALL-IN-ONE TRANSPORTATION OPTIMISATION MANAGEMENT SYSTEM

Manage every aspect of your business with A.T.O.M.S. with ease! Designed to provide a 360° view of all critical functions within any transportation company on a single platform, A.T.O.M.S. is perfect for fleet owners of all sizes within the transportation and logistics industries by integrating multiple functions within a single dashboard - allowing you to run your business effortlessly - anytime, anywhere.



## OPERATIONS AND SCHEDULING SYSTEM

Built to meet the operational needs of transportation companies, our robust system effortlessly tracks every journey and sends real-time updates to customers via the built-in messaging function, sorting out all your administrative tasks swiftly and efficiently with just a few clicks.

## CUSTOMER SERVICE AND FEEDBACK PORTAL

Featuring a comprehensive view of all feedback provided by customers via the Westpoint FLEET mobile application, as well as an incident reporting function that allows for traceability of all trip amendments and incidents, top-notch customer service is just a few clicks away within the FMS system!

## ACCOUNTING AND INVOICING SYSTEM

Be it issuing invoices, tracking financial performances or maintaining the company's balance sheets, this Accounting & Invoicing System allows for smooth financial workflow as it is integrated with the Operations module, allowing users to perform all accounting-based tasks easily.

## SALES MANAGEMENT PLATFORM

A one-stop platform to document, track, and update critical documents along the sales process. From crafting quotations to tracking sales prospect conversions and transforming orders into contracts, the Sales Management Platform automatically disseminate all key information on to the Operations System, leaving no room for error.

## HUMAN RESOURCES SYSTEM

Comprising a company staff database, staff salary calculator and payslip generator, staff leave application function and leave balance calculator and tracker, and expense claims submission function, all your Human Resources needs are all seamlessly integrated in 1 dashboard. Get all your Human Resources needs right where you need them.





# SMART ROUTE PLANNER (SRP)



The Smart Route Planner is Westpoint's proprietary tool that generates and optimises routes based on every customer's requirement. This allows us to provide efficient solutions for tailored route planning, minimising time and cost as a result.

# TRANSPORTATION TRACKING: CLIENT'S DASHBOARD



The Client Dashboard provides an all-encompassing view of safety metrics and trip performance in one convenient platform. With this tool, you can effortlessly track and monitor the safety and efficiency of each trip, ensuring peace of mind and trust in our services.

Contact us at **[BD@westpointbus.com.sg](mailto:BD@westpointbus.com.sg)** to find out how our solutions can be tailored to your business's transportation needs.



# COURIER SERVICES







## DELIVERIES MADE QUICK & EASY

SERVICES	DELIVERY TYPES	BEST-SUITED FOR
GENERAL / PERSONAL COURIER SERVICES	<ul style="list-style-type: none"><li>• <b>Express Delivery</b> (2-hour)</li><li>• <b>Same-day Delivery</b></li><li>• <b>Standard Delivery</b> (Within next working day)</li></ul>	<ul style="list-style-type: none"><li>• Care package(s) for loved ones or friends</li><li>• Hampers</li><li>• Personal documents</li><li>• One-off products sold online requiring delivery</li></ul>
SMALL BUSINESSES DELIVERY NEEDS		<ul style="list-style-type: none"><li>• Home-based businesses or small businesses with courier needs (documents, food products)</li><li>• Delivery of business documents</li><li>• Delivery of festive gifts (Mandarin oranges, pineapple tarts, mooncakes, hampers)</li><li>• Delivery of samples</li></ul>
WHITE-GLOVE / BESPOKE DELIVERY SERVICES		<ul style="list-style-type: none"><li>• For high-value, fragile, and/or items that require the highest standards of care and attention</li><li>• With dedicated in-house live tracking as well as comprehensive insurance coverage provided for your delivery content, your delivery is in good hands</li></ul>
WAREHOUSE AND FORWARDING DELIVERY	<ul style="list-style-type: none"><li>• <b>On-call / standby services</b></li><li>• <b>Warehouse-to-door pick up and delivery</b></li></ul>	<ul style="list-style-type: none"><li>• Product delivery: food, fashion, homeware, hardware, seafood, beauty serums, etc.</li><li>• Bulk delivery for multiple recipients</li><li>• Event props and facade delivery</li></ul>



# OUR CLIENTS

Some of the many companies Westpoint serves and continues to do so today! Join us on this list!















# WHAT OUR CLIENTS SAY

★★★★★  
Westpoint was extremely patient with us despite us changing the seating capacity and return destination several times. They were professional, responsive and punctual. It was truly a comfortable, clean and safe journey which added to the enjoyment of the event. We will definitely get them again for our transport needs in future events :)

★★★★★  
Booked 2 buses for our company away day event, buses arrived on time and were patient with our boarding, we took awhile to get everyone to leave the office to board the buses but the buses waited patiently for everyone. Buses were clean and air-conditioning was working powerfully for the hot weather! Bus drivers were courteous, kind and very helpful towards us.

Highly recommend this easy to book bus service, customer service was speedy and provided quote and information swiftly. Administration was a breeze! Thank you Westpoint Transit!

★★★★★  
We engaged Westpoint for some of our transportation needs during some events we planned for our clients and we were certainly not disappointed. Buses/coaches were timely and communication with the operations team were smooth. Great experience overall!





WESTPOINT

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